# ANNUAL REPORT 2016 (Short version)



NATIONAL AND UNIVERSITY LIBRARY OF ICELAND



Staff members celebrating the New Year.

National and University Library of Iceland: ANNUAL REPORT 2016. ISSN 2298-8785.

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Cover photo: Taken in June 2016 when the aluminium shield covering the Library building was painted.

Photographs: Helgi Bragason, Ólafur J. Engilbertsson, Ragna Steinarsdóttir, Ingibjörg Bergmundsdóttir og Ingibjörg Steinunn Sverrisdóttir.



# FOREWORD FROM THE NATIONAL LIBRARIAN



The National and University Library of Iceland's aim is to be a source of knowledge for everyone. It serves the Icelandic community in all areas of reference and academic discipline and plays a leading role in the collection, preservation and dissemination of information, thus making a vital contribution to culture, research and creative work.

The operational balance of the year 2016 ended in surplus. Due to many uncertainties a 25 m.kr. deficit was expected, but the year ended in a 3.7 m.kr. surplus, due to a favourable rate of the Icelandic króna and some extra funding.

Vacant posititons were filled when necessary, which reduced staffing positions (FTE's ) by 0.11. Travel, training and conferences were kept minimal. Maintenance on the red exterior shield of the Library building continued, and the second half of the painting work was completed. Installation of the new service desk on 2nd floor was finished and also facilities for the Writing Centres of the University of Iceland. Additional security cameras and monitors were installed and also extra equipment in the meeting rooms for staff. Management of computers and printers on 3rd and 4th floor was transferred to The University of Iceland Computing Services.

A new policy on open access and open science came into force in November. Implementation of the RDA cataloguing rules in the majority of Icelandic libraries finished in May. Other milestones completed was an exhibition covering the 200 years anniversary of the Icelandic Literary Society and two years lecture series about Icelandic book history that ended in the spring 2016. The repository *Opin vísindi* (Open Science) was opened and progress was made regarding a new CRIS system for Iceland.

The manuscript of *Passiusálmar* (Passion-hymns) by Hallgrímur Pétursson (JS 337 4to) was selected on Iceland's National Register for UNESCO's Memory of the World Programme. Collaboration started with the Theater Museum regarding preservation and cataloguing of books and manuscripts and an agreement was made with the Ministry of Education and Saga Publishing about preservation and access to the texts of translations of the Icelandic Sagas to Danish, Norwegian ans Swedish.

International Internet Preservation Consortia (IIPC) held its Annual meetings and Conference in the Library and at Hotel Saga in April and 150 specialists attended.

Málræktarsjóður provided a grant to translate part of the RDA rules into Icelandic and the websites *timarit.is* og *bækur.is* received an award from the Icelandic Language Committee.

The 170 anniversary of the Manuscript Collection was celebrated with an exhitbition on 1st floor and also that 35 years had passed since the cornerstone of the Library building was laid.

### TARGET AGREEMENT

New laws on public finances no. 123/2015 (LOF) came into effect. The operational budget for 2017 was processed according to the new laws, as well as policy planning for the next three years in collaboration with the Ministry of Education. The professional priorities for the next years will be: 1. Increase the number of visits and improve access to the websites of the Library, 2. Increase historical material on the websites of the Library, and 3. Improvements in buildings and security measures especially for legal deposit reserves. These priorities are in line with the policy of the Library, *Knowledge* Source for Everyone. Regarding operational priorities the focus will be on equal pay certification, green steps in government operations and improvement of records management.

In accordance with performance targets agreed on in 2005 between the Library and the Ministry of Education and Culture, the main emphasis has been on the Library's role as an information provider. The agreement will be replaced by priorities of LOF next year. The focus since 2005 has been on the Library's roles as a digital national library and a digital research library. Work was done on the following tasks under these headings during the year:

#### DIGITAL NATIONAL LIBRARY

#### Digitization of Icelandic materials

The website Hljóðsafn (Sound Archive) contained 28.142 sound recordings, both musical and oral, at the end of the year, but the main part is only accessible in the Library. The total number of digitized pages from journals and newspapers on *timarit.is* is

around 5.2 million. On the website *handrit.is*, more than 2000 digitized manuscripts are accessible, a total of 475.000 pages, and on the website *bækur.is* nearly 1.350 titles are accessible, a total of 420.000 pages. The Icelandic bibliography 1534-1844, was connected to *bækur.is*, thus linking detailed bibliographical records to each book. On *islandskort.is* 785 maps of Iceland from 1544-1951 are accessible in more than a thousand editions. Several funded projects were finished mainly connected to *timarit.is*.

#### Reception and harvesting of digital material

Icelandic websites are harvested on a regular basis and accessible at *vefsafn.is*. It currently contains about 3.650 million documents totalling 76 terabytes. At the end of the year about 58.000 URL's belonged to the .is domain.

*Rafhladan.is* is a repository for Icelandic born digital legal deposit material. It is either collected by library staff, or individuals, institutions or companies can deliver material. It hosts around 10.000 entities. Music for the Hljóðsafn is also collected.

#### Catalogues, bibliographies and databases

The Library participates actively in the development of *gegnir.is*, the library system for most libraries in Iceland, and *leitir.is* which is a discovery service for a broad range of resources. Part of the material is accessible in digital format. It comes from libraries and other sources, but material from museums is now being connected. The database Lykilskrá (Keywords) contains more than 11.000 standard keywords and 79.200 names and authority files. The website *einkaskjol.is* that was opened in 2015 had more than 250 registrations of personal archives available at the end of the year, and the website, and *einkaskjalasafn.is* that is a collaborative catalog for Icelandic archives, had 5.500 records at the end of the year.

#### DIGITAL RESEARCH LIBRARY

#### National Acess - ICES

A one-year contract was made for access to *EBSCOhost Premier, ProQuest Central, SAGE Premier and Morgunblaðið*. A new contract was made with Springer og Wiley for 2016-2018. A new contract was also made for *SCOPUS* for the years 2017-2021. The goal for ICES is to lower annual price increases and some progress has been made. Total usage of the ICES subscriptions was similar as last year, but database usage is falling.

All publishers except EBSCO have made an agreement with ExLibris to put their metadata in

Primo Central Index to make it available in *leitir.is*. As a result the usage of material from *EBSCO* has declined. Icelandic universities give access to their own subscriptions and subscriptions in ICES through the list *Finna tímarit*, using the SFX link solver and A-Z list, from ExLibris but the metadata comes from Primo Central Index. The majority of the content is also searchable in *leitir.is* which also offers the bX Recommender Service.

#### Websites and Social Media

25 webs or web services were in operation but some are collaboration projects. Google Analytics is used to monitor web traffic. The average total usage shows 5.700 daily visits, delivering 27.000 pages to the users. Usage by smart devices is 24%, but varies between sites. *Áttavitinn* is a new service on the main website referring to search-aides, databases and information materials. 60 guides are available.The Library has a Facebook page for news and events with more than 2.540 followers, and also Twitter and Instagram accounts. Ten units of the Library have their own Facebook pages. The users of Uglan, the intranet of the University of Iceland, can add a Library Link to their personal page.

#### **Open Access**

A new policy for the Library on open access and open science was published and the University of Iceland's policy on open access to research and theses went into effect. The repository Opin vísindi was formally opened in september. All Icelandic Universities participate by registration of content and participation in project management.

The Library also operates Skemman, an Open Access repository for dissertations. It hosted more than 24.000 files at the end of the year. Other involvement in OA includes participation in SCOAP3 and Knowledge Unlatched but both projects aim for opening access to scientific material.

#### Current Research Information System (CRIS)

Work continued on the purchase of a CRIS system for Iceland, for registration of research financing and publications of Icelandic scientists, and tender documents were prepared in the Ministry of Education. The Library will supervise the registration of metadata and preservation of materials.

This report gives an account of main projects carried out over the year 2016, with statistics reflecting performance, operations and the main figures from the financial statements.

Ingibjörg Steinunn Sverrisdóttir National Librarian

# **KEY STATISTICS**

At the end of each year, statistics are processed covering users and the services provided, and also the Library's holdings, acquisitions and various aspects of its operations, such as the work of the Photographic Unit and the Bookbinding Unit, staffing levels and the Library's financial position. Some changes have been made to the presentation of these statistics, with the aim of simplifying them and bringing them into line with changes in operations. Last year, statistics were presented in regard to the standard *International Library Statistics, ISO 2789:2013*, and the work will continue in the years to come. Statistics of Library holdings are processed by Consortium of Icelandic Libraries from the library system Gegnir, and more emphasis is on analysis of statistics by gender.

### 1. NATIONAL LIBRARY – UNITS AND BRANCHES

The National and University Library of Iceland serves the Icelandic people, who counted 332.529 on January 1<sup>st</sup> 2016, but serves also other customers. It is also the library of the University of Iceland with 12.474 enrolled students in 2016.<sup>1</sup> The Library is one administrative unit, but operations and library holdings are in following locations:

| The National and University Library, Arngrímsgata 3, in Reykjavík | 1  |
|---|----|
| Reserve Library in Reykholt, in Borgarfjörður                     | 1  |
| Legal deposit in Amtsbókasafnið, in Akureyri                      | 1  |
| Storage in Mjódd, in Reykjavík                                    | 1  |
| Data storage at Verne Global, in Keflavík                         | 1  |
| Data storage at Advania Thor, in Hafnarfjörður                    | 1  |
| Branches and reading rooms in the University of Iceland           | 5  |
|   |    |
| Total   | 11 |

### 2. SERVICES AND USE

Library users include both those who visit the Library and those who make use of its websites. Guests using the Manuscript Department and National Department reading room are counted; precise counts of other users are not feasible, but surveys are made of users of the open areas on the 3<sup>rd</sup> and 4<sup>th</sup> floors in the first week of each month. On weekdays during the university examination season, their numbers can reach up to 300.

#### 2.2 REGISTERED USERS

|  | 2013   | 2014   | 2015   | 2016   |
|--|--------|--------|--------|--------|
| Students at the University of Iceland <sup>2</sup> | 13.720 | 12.887 | 12.707 | 12.474 |
| University and library staff                       | 990    | 416    | 373    | 400    |
| Other students                                     | 342    | 290    | 304    | 271    |
| Other borrowers                                    | 681    | 573    | 771    | 672    |
| Total  | 15.733 | 14.166 | 14.155 | 13.817 |

<sup>&</sup>lt;sup>1</sup> According to numbers from the library system Gegnir.

<sup>&</sup>lt;sup>2</sup> Information of enrolled students at the University is automaticly loaded into the library system Gegnir from the Student Registration. This saves a lot of work and time, but separation of active and inactive student users is not possible.

#### 2.3 LENDING SERVICES

|  | 2013   | 2014   | 2015   | 2016   |
|--|--------|--------|--------|--------|
| Main Library and departmental libraries  |        |        |        |        |
| Students at the University of Iceland    | 34.629 | 31.892 | 27.001 | 23.331 |
| University and library staff             | 2.006  | 5.967  | 6.010  | 4.621  |
| Other students                           | 5.990  | 1.920  | 1.711  | 1.168  |
| Other borrowers                          | 6.126  | 5.343  | 5.434  | 5.192  |
| Renewals <sup>3</sup>                    |        |        | 57.098 | 50.791 |
| Total                                    | 48.751 | 45.122 | 90.098 | 85.103 |
| National collections - Reading Room      | 4.545  | 5.186  | 4.346  | 3.369  |
| Manuscripts used in the Reading Room     | 2.342  | 2.346  | 2.102  | 2.795  |
| Audio-visual collection                  |        |        |        |        |
| Sound recordings - loans                 | 48     | 41     | 64     | 31     |
| Films and related materials - loans      | 1.075  | 776    | 621    | 397    |
| Digital materials - loans                | 28     | 22     | 16     | 12     |
| Printed music - loans                    | 163    | 99     | 90     | 70     |
| Sound recordings used on site            | 160    | 147    | 112    | 107    |
| Films and related materials used on site | 252    | 224    | 186    | 196    |
| Total                                    | 8.613  | 8.841  | 7.537  | 6.977  |
| Total loans                              | 57.364 | 53.963 | 97.635 | 92.080 |

#### 2.4 INTER-LIBRARY LENDING AND ARTICLE SERVICES

|                                 | 2013  | 2014  | 2015  | <b>2016</b> <sup>4</sup> |
|---------------------------------|-------|-------|-------|--------------------------|
| To the Library                  |       |       |       |                          |
| Books, films etc.               | 1.157 | 1.101 | 1.013 | 738                      |
| Photocopies                     | 917   | 1.002 | 803   | 669                      |
| From the Library                |       |       |       |                          |
| Books, films etc.               | 391   | 365   | 295   | 314                      |
| Photocopies                     | 517   | 418   | 352   | 369                      |
| Total                           | 2.982 | 2.886 | 2.463 | 2.090                    |
| To the Manuscript Collections   | 3     | 0     | 3     | 2                        |
| From the Manuscript Collections | 52    | 27    | 62    | 36                       |
| Total                           | 55    | 27    | 65    | 38                       |
| Total Inter-library loans       | 3.037 | 2.913 | 2.593 | 2.128                    |

#### 2.5 REFERENCE QUESTIONS – ENQUIRIES HANDLED

|  | 2013  | 2014  | 2015  | 2016  |
|--|-------|-------|-------|-------|
| Reference Services                             |       |       |       |       |
| By e-mail                                      | 479   | 435   | 544   | 480   |
| By phone or in person                          | 324   | 214   | 162   | 142   |
| Extensive reference searches                   | 47    | 45    | 40    | 20    |
| Quality control in Gegnir                      |       |       |       | 276   |
| Audio-visual Collections                       | 36    | 27    | 31    | 25    |
| National Collections                           | 19    | 25    | 32    | 32    |
| Women's history archive (visits and enquiries) | 398   | 305   | 465   | 237   |
| Center for Oral History                        | 26    | 20    | 23    | 28    |
| Total  | 1.329 | 1.071 | 1.297 | 1.240 |

<sup>&</sup>lt;sup>3</sup> Renewals are now more visible in statistics from Landskerfi bókasafna. Renewals can take considerable time and work, therefore the numers are included. The number of renewals is higher than number of loans.

<sup>&</sup>lt;sup>4</sup> Decline in Inter-Library Loans this year is due to fewer request (around 400). That can be traced to problems in a new request form taken into use in february. Despite feedback from users, the problem was not solved until December.

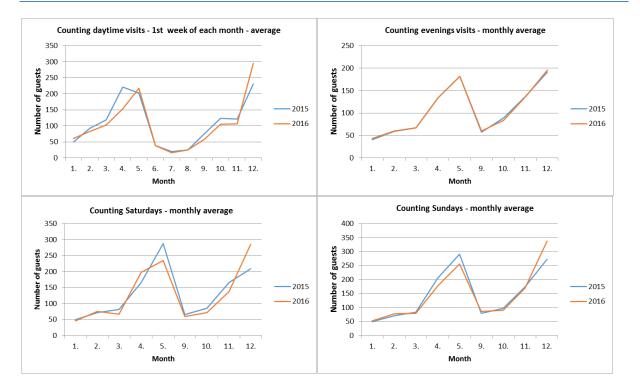
#### 2.6 PRINTING AND PHOTOCOPYING BY LIBRARY USERS

| Number of pages | 2013    | 2014    | 2015    | 2016    |
|-----------------|---------|---------|---------|---------|
| Printed         | 217.577 | 102.050 | 127.670 | 117.347 |
| Photocopied     | 183.127 | 70.499  | 73.575  | 41.936  |

#### 2.9 EVENTS

|             | 2013 | 2014 | 2015 | 2016 |
|-------------|------|------|------|------|
| Exhibitions | 11   | 11   | 13   | 12   |
| Seminars    |      |      | 18   | 18   |
| Total       |      |      | 31   | 30   |

### 2.10 GUESTS USING 3<sup>RD</sup> AND 4<sup>TH</sup> FLOORS, 2015-2016



#### 2.10 READING ROOM FOR MANUSCRIPTS AND NATIONAL COLLECTIONS 1<sup>ST</sup> FLOOR

| Guests | 2013  | 2014  | 2015  | 2016  |
|--------|-------|-------|-------|-------|
| Total  | 4.190 | 3.977 | 3.580 | 3.422 |

#### 2.10 RENT OF READING ROOMS (MONTHS)

| Number of months | 2013 | 2014 | 2015 | 2016 |
|------------------|------|------|------|------|
| Total            | 297  | 298  | 312  | 312  |

### 2.11 USER ORIENTATION AND TRAINING

|  | 2013  | 2014  | 2015  | 2016  |
|--|-------|-------|-------|-------|
| Number of users attending training courses |       |       |       |       |
| Introductory courses for UI staff/students | 1.027 | 1.386 | 1.634 | 1.630 |
| Advanced courses for UI staff/students     | 841   | 1.146 | 864   | 460   |
| Others - Endnote 175                       | 5     | 25    | 389   | 227   |
| Total                                      | 1.873 | 2.557 | 2.887 | 2.317 |
| Number of training courses                 |       |       |       |       |
| Introductory courses for UI staff/students | 42    | 38    | 45    | 54    |
| Advanced courses for UI staff/students     | 23    | 39    | 28    | 23    |
| Others - Endnote 7                         | 1     | 2     | 18    | 9     |
| Total                                      | 66    | 79    | 91    | 86    |
| The number of new guides in Áttavitinn     |       | 20    | 19    | 22    |

### 2.12 USE OF ELECTRONIC RESOURCES AND SERVICES

|   | 2013      | 2014      | 2015      | 2016      |
|---|-----------|-----------|-----------|-----------|
| Via ICES <sup>5</sup>                                   | 1.177.235 | 1.243.885 | 1.134.048 | 1.174.420 |
| From Morgunblaðið.                                      | 2.009.862 | 1.771.220 | 1.610.026 | 1.688.948 |
| Via subscriptions of University of Iceland <sup>6</sup> | 110.030   | 83.343    | 96.822    | 99.182    |
| Total   | 3.297.127 | 3.098.448 | 2.840.896 | 2.962.550 |

#### 2.13 VISITS TO WEBSITES

|   | Vis       | sits      | Page v    | views     |
|---|-----------|-----------|-----------|-----------|
|   | 2015      | 2016      | 2015      | 2016      |
| timarit.is (Newspapers and journals)              | 1.011.043 | 1.116.298 | 5.841.677 | 5.690.951 |
| skemman.is (Dissertations – research papers)      | 559.178   | 545.740   | 2.294.651 | 2.240.498 |
| landsbokasafn.is (Main Library website)           | 110.648   | 104.169   | 262.588   | 272.555   |
| hvar.is (Landsaðgangur – ICES)                    | 57.073    | 47.228    | 103.647   | 83.039    |
| inngangur.landsbokasafn.is (Intranet)             | 55.409    | 47.909    | 149.817   | 115.871   |
| vefsafn.is (Archived web pages)                   | 54.292    | 44.960    | 264.686   | 256.258   |
| handrit.is (Manuscripts)                          | 51.667    | 59.979    | 271.527   | 298.447   |
| baekur.is (Books)                                 | 29.198    | 33.568    | 359.479   | 418.862   |
| rafhladan.is (Born digital legal deposit)         | 21.922    | 21.335    | 69.333    | 61.771    |
| jonashallgrimsson.is (The poet and scholar JH.)   | 20.914    | 23.319    | 49.104    | 52.377    |
| kvennasogusafn.is (Women's history archive)       | 15.442    | 13.149    | 30.607    | 25.672    |
| islandskort.is (Antique maps of Iceland)          | 12.659    | 14.188    | 49.390    | 53.319    |
| hask.landsbokasafn.is (Cataloguers' handbook)     | 9.240     | 11.938    | 60.915    | 99.890    |
| einkaskjol.is (Private archives)                  | 5.091     | 5.370     | 30.411    | 27.129    |
| Áttavitinn (Study guides)                         |           | 11.453    |           | 58.635    |
| utgafuskra.is (Icelandic national bibliography)   | 4.313     | 3.923     | 8.507     | 7.432     |
| Opinvisindi.is (Repository for research articles) |           | 3.825     |           | 27.007    |
| Lykilskra.landsbokasafn.is (Keywords)             | 3.922     | 5.514     | 19.535    | 22.807    |
| sagas.landsbokasafn.is (Saga translations)        | 2.740     | 2.515     | 7.863     | 8.948     |
| munnlegsaga.is (The Center for Oral History)      | 2.482     | 1.445     | 7.073     | 4.791     |
| hljodsafn.landsbokasafn.is (Sound archive)        | 1.808     | 2.679     | 29.109    | 30.565    |
| konurogstjornmal.is (Women and politics)          | 1.806     | 5.113     | 4.553     | 12.011    |
| doktor.landsbokasafn.is (Icelandic PhD's)         | 1.342     | 1.952     | 12.526    | 11.921    |
| bokaskra.landsbokasafn.is (Icelandic bibliogr.)   | 1.319     | 706       | 8.018     | 3.344     |
| jonarnason.is (The librarian and scholar JA)      |           | 274       |           | 763       |
| hallgrimurpetursson.is (The priest and poet HP)   |           | 104       |           | 198       |
| Total 26 websites                                 | 2.033.508 | 2.077.760 | 9.935.016 | 9.769.190 |

<sup>&</sup>lt;sup>5</sup> Further information on the use of the national licences can be found in the annual report of ICES on the website *hvar.is*.

<sup>&</sup>lt;sup>6</sup> It is difficult to get reliable figures on the use of some of the University's subscriptions and the data is unstable. A list of the subscriptions is on page 38 in the Icelandic version of the Annual Report.

### 2.15 SOCIAL MEDIA

|   | 2013 | 2014 | 2015  | 2016  |
|---|------|------|-------|-------|
| Social media – number of entries            |      |      |       |       |
| Facebook - National and University Library  |      | 124  | 218   | 227   |
| Facebook - Manuscript Collections           |      | 54   | 75    | 51    |
| Facebook - National Collections             |      | 4    | 25    | 27    |
| Facebook - Music and Film Collections       |      | 12   | 8     | 16    |
| Facebook - Women's Archives                 |      | 58   | 48    | 68    |
| Facebook - Center for Oral History          |      | 3    | 13    | 1     |
| Facebook - ICES                             |      | 119  | 78    | 101   |
| Facebook - timarit.is                       |      | 123  | 600   | 599   |
| Facebook - Women and politics               |      |      | 97    | 49    |
| Facebook - Jónas Hallgrímsson               |      |      | 5     | 4     |
| Facebook - bækur.is                         |      | 18   | 174   | 186   |
| Instagram - National and University Library |      |      | 64    | 147   |
| Twitter - National and University Library   |      | 420  | 1.246 | 1.838 |
| Total                                       |      | 935  | 2.651 | 3.314 |

### 3. COLLECTIONS

#### 3.2 NUMBER OF COPIES BY FORMAT 2016 - PROCESSED FROM GEGNIR<sup>7</sup>

| Efnistegund           | Manu-<br>scripts | NULI    | National<br>collect. | Branch<br>Lögberg | Branch<br>VR II | Research<br>Centres | Total<br>2016 | Total<br>2015 |
|-----------------------|------------------|---------|----------------------|-------------------|-----------------|---------------------|---------------|---------------|
| Blu-ray               |                  | 241     | 47                   |                   |                 |                     | 288           | 249           |
| Book                  | 2.160            | 445.688 | 311.618              | 11.076            | 2.102           | 6.712               | 779.356       | 772.853       |
| Datasets              |                  | 18      | 17                   |                   |                 |                     | 35            | 33            |
| CD                    |                  | 582     | 13.814               | 3                 | 4               |                     | 14.403        | 14.016        |
| CD / audio book       |                  | 506     | 1.798                |                   |                 |                     | 2.304         | 2.156         |
| Manuscript            | 16.607           |         |                      | 1                 |                 |                     | 16.608        | 16.532        |
| LP                    |                  | 5       | 5.351                |                   |                 |                     | 5.356         | 5.200         |
| LP / audio book       |                  | 2       | 149                  |                   |                 |                     | 151           | 154           |
| Bound journals        | 17               | 3.397   | 7.689                | 86                |                 |                     | 11.189        | 10.751        |
| Maps                  |                  | 47      | 1.433                |                   |                 |                     | 1.480         | 1.427         |
| Folder                |                  | 1       |                      |                   |                 |                     | 1             | 1             |
| MP3 / audio book      |                  | 9       | 339                  |                   |                 |                     | 348           | 314           |
| Video                 |                  | 1.615   | 686                  | 1                 |                 |                     | 2.301         | 2.257         |
| DVD                   |                  | 3.399   | 1.209                |                   |                 |                     | 4.608         | 4.326         |
| Sheet music           |                  | 4.254   | 4.276                |                   |                 |                     | 8.530         | 8.415         |
| Electronic journals   |                  | 1       |                      |                   |                 |                     | 1             | 1             |
| Slides                |                  | 7       | 8                    |                   |                 |                     | 15            | 14            |
| Cassettes             |                  | 273     | 1.812                |                   |                 |                     | 2.085         | 2.379         |
| Cassette / audio book |                  | 150     | 1.164                |                   |                 |                     | 1.314         | 1.010         |
| Games                 |                  | 3       | 25                   |                   |                 |                     | 28            | 18            |
| Journal issues        | 19               | 32.837  | 30.488               | 1.271             |                 |                     | 64.615        | 54.516        |
| Devices               |                  | 2       | 1                    |                   |                 |                     | 3             | 1             |
| Computer data         |                  | 866     | 417                  | 7                 | 1               | 2                   | 1.293         | 1.264         |
| Computer files        |                  |         | 113                  |                   |                 |                     | 113           | 138           |
| Total                 | 18.803           | 493.903 | 382.454              | 12.445            | 2.107           | 6.714               | 916.462       | 898.025       |

<sup>&</sup>lt;sup>7</sup> New table with statistics from the Consortium of Icelandic Libraries (Landskerfi bókasafna) for 2015 and 2016.

### 3.2.1 STOCK BY UNITS – PROCESSED FROM GEGNIR

| Total number of titles          | 2013    | 2014    | 2015    | 2016    |
|---------------------------------|---------|---------|---------|---------|
| Manuscript Collections          | 15.411  | 15.933  | 16.016  | 16.029  |
| National and University Library | 343.766 | 349.984 | 357.343 | 363.890 |
| National Collections            | 158.305 | 162.385 | 165.466 | 168.273 |
| Branch at Lögberg               | 9.026   | 9.184   | 9.295   | 9.423   |
| Branch at Náttúrufræðihús       | 0       | 4       | 2       | 0       |
| Branch at VR II                 | 2.089   | 2.082   | 2.074   | 2.068   |
| Research Centres of UI          | 5.454   | 5.443   | 5.443   | 5.438   |
| Total                           | 534.051 | 545.015 | 555.639 | 565.121 |
|                                 |         |         |         |         |
| Total number of copies          |         |         |         |         |
| Manuscript Collections          | 18.134  | 18.716  | 18.792  | 18.803  |
| National and University Library | 469.036 | 477.558 | 485.884 | 493.939 |
| National Collections            | 353.637 | 364.111 | 372.156 | 382.454 |
| Branch at Lögberg               | 11.966  | 12.034  | 12.360  | 12.445  |
| Branch at Náttúrufræðihús       | 0       | 4       | 2       | 0       |
| Branch at VR II                 | 2.129   | 2.122   | 2.113   | 2.107   |
| Research Centres of UI          | 6.724   | 6.724   | 6.718   | 6.714   |
| Total                           | 861.469 | 881.005 | 898.025 | 916.462 |



Guest study Snorri Hjartarson's poems.

#### 3.2.2 ACQUISITIONS

| Items received under legal deposit <sup>8</sup>   | 2013         | 2014    | 2015            | 2016                 |
|---|--------------|---------|-----------------|----------------------|
| Books (printed works registered as books) <sup>9</sup>  | 5.306        | 7.463   | 5.863           | 4.934                |
| Periodicals (individual issues)   | 5.539        | 5.216   | 5.582           | 4.864                |
| Newspapers (individual issues)  | 5.944        | 6.516   | 6.172           | 6.917                |
| Annual reports  | 396          | 173     | 325             | 300                  |
| Posters   | 99           | 56      | 177             | 142                  |
| Maps  | 18           | 17      | 24              | 16                   |
| Printed ephemera (units)  | 6.240        | 8.726   | 8.666           | 10.342               |
| Sound recordings <sup>10</sup>  | 356          | 544     | 543             | 286                  |
| Video tapes and DVDs <sup>11</sup>  | 29           | 54      | 41              | 60                   |
| Audio books   | 224          | 217     | 66              | 71                   |
| Sheet music   |              |         |                 | 11                   |
| Multimedia discs/computer data  | 8            | 28      | 0               | 0                    |
| Digital items in Skemman  | 3.938        | 3.186   | 3.156           | 3.028                |
| Digital items in Rafhlaðan  | 2.105        | 3.781   | 1.923           | 1.869                |
| Digital items in Opin vísindi   |              |         |                 | 51                   |
| Digital items in Hljóðsafn <sup>12</sup>  |              | 10.000  | 7.869           | 10.273               |
| Web archiving – documents (thousands)   | 2013         | 2014    | 2015            | 2016                 |
| The Icelandic web domain  | 277.228      | 295.721 | 284.525         | 226.907              |
| Weekly selected archiving   | 132.168      | 132.877 | 102.371         | 105.164              |
| Event-related collections   | 48.513       | 1.572   | 2.258           | 3.816                |
| Collection from Internet Archive 1996-2004  | 47.000       | 0       | 0               | 0                    |
| Total documents (thousands)   | 504.909      | 430.170 | 389.154         | 335.887              |
| Other acquisitions  | 2013         | 2014    | 2015            | 2016                 |
| Books, purchased  | 2.900        |         |                 |                      |
| Books - Services and University relations   |              | 831     | 640             | 406                  |
| Books - National Collections  |              | 495     | 288             | 355                  |
| Books - University of Iceland   |              | 1.205   | 993             | 1.037                |
| Books, donations/exchanges  | 3.224        | 5.501   | 3.467           | 4.430                |
| Foreign periodicals, paid by NULI and UI  | 598          | 600     | 590             |                      |
| Foreign periodicals, paid by NULI   |              |         |                 | 331                  |
| Foreign periodicals, paid by UI   |              |         |                 | 255                  |
| Foreign periodicals, paid by UI institutions  | 10           | 7       | 7               | 2                    |
| Foreign periodicals, donations/exchanges  | 230          | 220     | 170             | 185                  |
| Periodicals, donations of back-numbers (volumes)  | 57           | 131     | 207             | 137                  |
| Icelandic periodicals, purchased  | 101          | 111     | 113             | 115                  |
| Icelandic periodicals, donated  | 25           | 25      | 25              | 23                   |
| Sound recordings - purchased National Collection  | 59           | 159     | 80              | 169                  |
| Sound recordings, donated   | 55           | 51      | 143             | 47                   |
| Sound recordings, donated   |              |         |                 |                      |
| Video tapes and DVDs, purchased   | 95           | 48      |                 |                      |
|   |              | 48      | 48              | 55                   |
| Video tapes and DVDs, purchased   |              | 48      | 48<br>18        | 55<br>27             |
| Video tapes and DVDs, purchased     DVDs - NULI Services and University relations   |              | 48      | _               |                      |
| Video tapes and DVDs, purchased   DVDs - NULI Services and University relations   DVDs - NULI National Collections  |              | 48      | 18              | 27                   |
| Video tapes and DVDs, purchasedDVDs - NULI Services and University relationsDVDs - NULI National CollectionsDVDs - University of Iceland  | 95           |         | 18<br>40        | 27<br>33             |
| Video tapes and DVDs, purchasedDVDs - NULI Services and University relationsDVDs - NULI National CollectionsDVDs - University of IcelandVideo tapes and DVDs, donations                       | 95<br><br>20 | 105     | 18<br>40<br>275 | 27<br>33<br>164      |
| Video tapes and DVDs, purchasedDVDs - NULI Services and University relationsDVDs - NULI National CollectionsDVDs - University of IcelandVideo tapes and DVDs, donationsAudio books, donations | 95<br><br>20 | 105     | 18<br>40<br>275 | 27<br>33<br>164<br>7 |

<sup>&</sup>lt;sup>8</sup> Counting of the three copies of books, newspapers, audio discs and multimedia discs that are preserved in the Library; but two copies of printed ephemera and posters are counted. The figures for ephemera are estimates.

<sup>&</sup>lt;sup>9</sup> Number of registered copies in the National Collections 2016 is based on statistics from Consortium of Icelandic Libraries. <sup>10</sup> Counting of copies of published sound recordings preserved. Here also titles published by inidividuals, choirs and bands. <sup>11</sup> Titles.

<sup>&</sup>lt;sup>12</sup> Hljóðsafn (Sound Archive) was opened December 1st 2014 and a number of sound files were already in the collection.

<sup>&</sup>lt;sup>13</sup> NULI paid for or took part in purchasing 11 databases and schools / faculties of the University of Iceland for 26 databases.

| Acquisitions by Manuscript Collection   | 87 | 74 | 81 | 72 |
|---|----|----|----|----|
| Acquisitions by Women's history archive | 18 | 10 | 22 | 16 |
| Acquisitions by Center for Oral History | 23 | 9  | 11 | 8  |

#### 3.2.3 WITHDRAWALS – PROCESSED FROM GEGNIR<sup>14</sup>

| Total withdrawn copies          | 2013   | 2014   | 2015   | 2016   |
|---------------------------------|--------|--------|--------|--------|
| Manuscript Collections          | 73     | 45     | 25     | 168    |
| National and University Library | 11.313 | 12.143 | 9.301  | 9.630  |
| National Collections            | 2.450  | 1.716  | 2.077  | 2.328  |
| Branch at Lögberg               | 246    | 596    | 193    | 397    |
| Branch at Náttúrufræðihús       | 106    | 0      | 0      | 0      |
| Branch at VR II                 | 217    | 3      | 3      | 2      |
| Research Centres of UI          | 23     | 36     | 13     | 7      |
| Total                           | 14.428 | 14.539 | 11.599 | 12.532 |

# 4. ACCESS AND FACILITIES

| Wintertime - opening hours pr. week                       | 80        |
|---|-----------|
| Summertime - opening hours pr. week                       | 40-44     |
| Exams time - longer opening hours for six weeks pr. year  | 86        |
| Days open   | 320       |
| User places - seats                                       | 700       |
| Reading rooms for individuals                             | 26        |
| Work rooms for groups or meetings                         | 4         |
| Tables for group work                                     | 17        |
| Public access workstations – computers and kiosk services | 20        |
| Catalogue records - Gegnir                                | 1.187.054 |
| Number of copies - Gegnir                                 | 5.914.538 |
| Photocopiers, printers and scanners                       | 17        |
| Space in squaremetres                                     |           |
| - National and Univeristy Library Building                | 13.000    |
| - Reykholt  | 851.4     |
| - Storage in Mjódd  | 428       |

# 5. MANAGEMENT

#### **5.3 PUBLICATIONS**

|   | 2013 | 2014 | 2015 | 2016 |
|---|------|------|------|------|
| Promotional material                        |      |      |      |      |
| New leaflets                                | 12   | 0    | 0    | 0    |
| Re-issued leaflets                          | 22   | 20   | 7    | 1    |
| Guidelines in Áttavitinn                    | 0    | 20   | 19   | 22   |
| Exhibition catalogs                         |      | 4    | 4    | 3    |
| Collaboratives - Utangarðs and Sjónarhorn   |      |      | 2    | 0    |
| Brochures                                   |      | 1    | 2    | 4    |
| Report – Innleiðing RDA skráningarreglnanna |      |      | 1    | 1    |
| Total                                       | 34   | 40   | 35   | 31   |

#### 5.4 CONSERVATION AND BINDING SERVICES

|       | 2013   | 2014   | 2015   | 2016   |
|-------|--------|--------|--------|--------|
| Units | 44.066 | 48.498 | 44.315 | 45.497 |

<sup>&</sup>lt;sup>14</sup> New table with statistics from the Consortium of Icelandic Libraries (Landskerfi bókasafna).

#### **5.5 DIGITIZATION**

| Printed material                        | 2013    | 2014    | 2015    | 2016    |
|---|---------|---------|---------|---------|
| Newspapers and periodicals              | 163.275 | 154.065 | 104.002 | 139.775 |
| Books                                   | 84.545  | 17.759  | 67.731  | 43.929  |
| Manuscripts                             | 15.974  | 30.247  | 38.240  | 17.824  |
| Maps                                    | 190     | 0       | 0       | 0       |
| Not published on the Library's websites | 3.492   | 2.300   | 0       | 0       |
| Albums and covers for the Sound Archive |         | 2.091   | 4.631   | 3.687   |
| Private Archives                        |         |         | 198     | 268     |
| For Rafhlaðan                           |         |         | 95      | 326     |
| Total pages                             | 267.466 | 206.462 | 214.897 | 205.861 |
| Sound material (sound files)            |         |         |         |         |
| Music                                   |         |         | 17.491  | 10.262  |
| Interviews                              |         |         | 378     | 11      |
| Total sound files                       |         |         | 17.869  | 10.273  |

#### 5.6 ISSN AND ISBN

| ISSN (International Standard Serial Number) | 2013 | 2014 | 2015 | 2016 |
|---|------|------|------|------|
| ISSNs assigned                              | 46   | 117  | 112  | 116  |
| ISBN (International Standard Book Number)   |      |      |      |      |
| Registrant element ranges assigned          | 56   | 71   | 70   | 70   |
| Individual ISBNs assigned                   | 228  | 220  | 207  | 204  |
| ISMN (International Standard Music Number)  |      |      |      |      |
| Registrant element ranges assigned          | 6    | 6    | 3    | 2    |
| Individual ISMNs assigned                   | 4    | 4    | 3    | 3    |

# 6. FUNDING AND EXPENDITURE

### 6.2 OPERATING EXPENSES (ISK '000)

|                        | 2013    | 2014    | 2015    | 2016    |
|------------------------|---------|---------|---------|---------|
| Payroll                | 433.369 | 479.552 | 528.066 | 567.205 |
| Acquisitions           | 307.702 | 292.008 | 302.841 | 292.046 |
| Other expenses         | 236.704 | 247.473 | 271.666 | 274.867 |
| Total                  | 977.775 | 1.019.0 | 1.102.5 | 1.134.1 |
| Percentage breakdown % | 2013    | 2014    | 2015    | 2016    |
| Payroll                | 44.3    | 47.1    | 47.9    | 50.0    |
| Acquisitions           | 31.5    | 28.7    | 27.5    | 25.8    |
| Other expenses         | 24.2    | 24.2    | 24.6    | 24.2    |

### 6.3 INCOME STATEMENT (ISK '000)

| Income  | 2014      | 2015      | 2016      |
|---|-----------|-----------|-----------|
| University of Iceland's allocation for acquisitions               | 42.310    | 40.349    | 40.223    |
| Fees for Icelandic Consortium for Electronic Subscriptions (ICES) | 118.166   | 122.114   | 125.069   |
| Other income  | 67.523    | 71.227    | 72.318    |
| Government appropriation  | 811.623   | 860.600   | 900.200   |
| Total   | 1.039.622 | 1.094.290 | 1.137.810 |
|   |           |           |           |

| Expenses   |           |           |           |
|--|-----------|-----------|-----------|
| Payroll  | 479.552   | 528.066   | 567.205   |
| Operation and maintenance of buildings                   | 128.852   | 144.705   | 144106    |
| Purchase of acquisitions                                 | 69.558    | 72.379    | 71.320    |
| Icelandic Consortium for Electronic Subscriptions (ICES) | 222.450   | 230.462   | 220.726   |
| Systems (Consortium of Icelandic Libraries. etc.)        | 23.443    | 28.181    | 27.216    |
| Operation of computer systems and technical equipment    | 35.060    | 34.189    | 38.741    |
| Other expenses   | 60.118    | 64.591    | 64.804    |
| Total  | 1.019.033 | 1.102.573 | 1.134.118 |
|  |           |           |           |
| Operating surplus  | 20.589    | - 8.283   | 3.692     |

# 7. LIBRARY STAFF

### 7.2 AVERAGE FILL-TIME-EQUIVALENT STAFF PER UNIT

| Average full-time equivalent staff per unit | 2013  | 2014  | 2015  | 2016  |
|---|-------|-------|-------|-------|
| Acquisitions and cataloging                 | 18.13 | 19.13 | 21.25 | 20.50 |
| Communications and electronic access        | 9.75  | 9.20  | 0     | 0     |
| Administration and IT                       | 12.00 | 12.25 | 13.25 | 13.25 |
| National collections and digital conversion | 18.00 | 18.15 | 17.55 | 17.60 |
| Services and university relations           | 10.90 | 11.70 | 18.11 | 18.70 |
| Total FTE's                                 | 68.78 | 70.43 | 70.16 | 70.05 |
| Personnel by category FTE's                 |       |       |       |       |
| Qualified librarians                        | 23.55 | 26.15 | 27.10 | 27.30 |
| Librarians with university degrees          | 21.43 | 19.43 | 17.30 | 18.80 |
| Other librarians                            | 10.90 | 11.70 | 12.61 | 12.35 |
| Assistants and office staff                 | 4.00  | 3.25  | 3.25  | 2.25  |
| Other staff                                 | 8.90  | 9.90  | 9.90  | 9.35  |
| Total FTE's                                 | 68.78 | 70.43 | 70.16 | 70.05 |



Future scholars.

### GENDER ANALYSIS<sup>15</sup>

|   | 2013  | 2014  | 2015   | 2016   |
|---|-------|-------|--------|--------|
| Library staff                                   |       |       |        |        |
| Males   | 31    | 29    | 31     | 32     |
| Females   | 44    | 51    | 47     | 46     |
| Total   | 75    | 80    | 78     | 78     |
| Library staff – FTE's                           |       |       |        |        |
| Males   |       |       |        | 28.00  |
| Females   |       |       |        | 42.05  |
| Total   |       |       |        | 70.05  |
| Registered borrowers                            |       |       |        |        |
| Males   |       |       | 4.893  | 4.707  |
| Females   |       |       | 9.121  | 8.940  |
| Unspecified, institutions, companies            |       |       | 138    | 170    |
| Total   |       |       | 14.152 | 13.817 |
| Interlibrary lending and article services       |       |       |        |        |
| Males   | 1.115 | 930   | 986    | 863    |
| Females   | 1.432 | 1.185 | 1.129  | 989    |
| Unspecified, institutions, companies            | 435   | 771   | 348    | 238    |
| Total   | 2.982 | 2.886 | 2.463  | 2.340  |
| Guests in reading room on 1 <sup>st</sup> floor |       |       |        |        |
| Males   | 2.925 | 2.703 | 2.444  | 2.338  |
| Females   | 1.265 | 1.274 | 1.136  | 1.084  |
| Total   | 4.190 | 3.977 | 3.580  | 3.422  |
| Rent of reading rooms (months)                  |       |       |        |        |
| Males   | 60    | 71    | 94     | 69     |
| Females   | 237   | 227   | 218    | 243    |
| Total   | 297   | 298   | 312    | 312    |
| Topics of exhibitions                           |       |       |        |        |
| Males   |       |       | 5      | 5      |
| Females   |       |       | 2      | 1      |
| Unspecified, things, institutions, etc.         |       |       | 6      | 6      |
| Total   |       |       | 13     | 12     |
| Lecturers at seminars                           |       |       |        |        |
| Males   |       |       | 17     | 20     |
| Females   |       |       | 10     | 23     |
| Total   |       |       | 27     | 43     |
| Highlight of the month on Libray website        |       |       |        |        |
| Males   |       |       | 7      | 4      |
| Females   |       |       | 5      | 5      |
| Unspecified, things, institutions, etc.         |       |       | 0      | 3      |
| Total   |       |       | 12     | 12     |

<sup>&</sup>lt;sup>15</sup> More emphasis is on analysis of statistics by gender.



Library staff in Library T-shirts on Library day in 2016.

NATIONAL AND UNIVERSITY LIBRARY OF ICELAND